Healthcare organizations strive to improve care quality through the implementation of evidence-based clinical practices and the de-implementation of ‘low-value’ clinical practices. This improvement mindset is common when considering clinical practices, but our evaluation of existing administrative practices is lacking. This can lead to significant variation across healthcare organizations. The continued use of low-value administrative practices has the potential to exert profound impacts in environments where resources, including staff and time are scarce, such as the Canadian long-term care sector. In this presentation, I will share preliminary findings from the thematic analysis of semi-structured interviews with long-term care home decision-makers to understand (1) how ‘low-value administrative practices’ are identified and characterized and (2) how context has impacted the perceptions of what long-term care home decision-makers perceive as ‘low-value’. This research will have important contributions to how we think about and prioritize administrative tasks in this resource-scarce setting. With an understanding of how ‘low-value administrative practices’ are identified, the next stage of this research will seek to understand the de-implementation process in long-term care settings.

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This seminar will be recorded and can be accessed within a week on our YouTube Channel under Seminars Playlist.