Listening for Change: The Use of Institutional Ethnography and the Listening Guide to Understand the Experiences and Challenges of Aging at Home

Kelly Kay PhD Candidate Ontario Institute for Studies Education and

Institute for Life Course and Aging

Thursday, February 3, 2022 12:00 pm – 1:00 pm

ZOOM LINK

Living out one's life at home reflects the goals and aspirations of the majority older citizens. Enabling older people to remain living at home for as long as possible is also a key tenet of seniors' health policy in Canada. For some older people, particularly those who live with multiple and often interacting complex health and social conditions, sometimes called frailty, living at home may become more difficult with increased age and changing health status. These individuals may require help to stay at home, yet the current organization of existing health and social services, paradoxically, may inhibit the provision of this very help. In this presentation, Kelly Kay shares insights, drawing from her doctoral research, about how it happens that older people who intended to live out their lives at home end up facing institutionalization, or became institutionalized when they did not intend to be.

Kelly Kay, Ph.D. Candidate (Adult Education and Community Development), MA (Leadership – Health Specialization) is an experienced health leader, with more than 30 years of health system experience. She is currently the Executive Director of Provincial Geriatrics Leadership Ontario, an entity funded by the Ontario Ministry of Health focused on providing province-wide system infrastructure for clinical geriatric services. Kelly's past work has included direct clinical practice in geriatric and psychiatric nursing, with a predominantly older adult population, clinical administration in primary care, and roles in health policy, health professional education, and health administration at the national, provincial and local levels. Kelly has a proven track-record in leading regional collaborative initiatives in the areas of health system planning and design, primary care and geriatrics. She completed a fellowship with the Canadian Frailty Network studying the use of technology in the care of older adults. Her research interests also include health and social service design and ageing, and interprofessional team-based approaches to care. She is an enthusiastic advocate who fosters collaboration with older adults and health professionals to create new possibilities for integrated, person-centred care for older adults and their caregivers living with complex health needs in Ontario.

> This seminar will be recorded and can be accessed within a week on our <u>YouTube Channel</u> under <u>Seminars Playlist</u>.

> > Please RSVP to aging@utoronto.ca